

PRO TUBSM RESURFACING WARRANTY POLICIES

Pro TubSM will correct warranted defective work immediately upon notification and at no additional cost to the owner. The Warranty covers **Peeling, Cracking, or Discoloration (yellowing)** of the finish only. **Stains, Chips, Dents, Holes, Scratches, Rubber Mats, General wear and tear,** or other abuse of the finish are **Not** covered under this or any other warranty, and repair of such damage is the **Sole** responsibility of the Home owner.

WARRANTIES ARE NON TRANSFERABLE

Product Cracking (Considered product defect Covered)

Cracking or crazing of the finish is when the finish actually has the appearance of shattered glass, or a cobweb.

We do Not Warranty the Caulking, Grout lines, or Soap Dishes

Product Discoloration (Considered product defect Covered)

Discoloration of the finish is when the product has changed color, giving it a yellowish tint, usually applies to the White only. Staining from spillage or setting something down is not covered by Pro TubSM, and is the sole responsibility of the Home owner.

Peeling, Bubbling (Considered work defect Covered)

Peeling of the finish is when the finish can be peeled off like paper off the substrate exposing the original surface. (Use of a Rubber Mat or harsh cleansers will also cause peeling, this is Not covered under warranty).

Chipping (NOT COVERED)

A chip in the finish is generally caused by an object falling, or being dropped onto the finish. A chip is a small piece of the finish that has come off. If this has happened call Pro TubSM immediately and request a touch up bottle. A house call by Pro TubSM to repair such damage will incur a minimum fee. If left un-repaired the surface will peel, this is not Covered under warranty.

All service calls are subject to a \$100 fee, unless the problem is Covered by warranty. Failure to pay the service charge will result In your warranty being voided.

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PLEASE READ CAREFULLY

THE CARE AND MAINTENANCE

**OF YOUR NEW
PRO TUBSM RESURFACING
PERFECT FINISH**

CARE AND MAINTENANCE

FOR Pro TubSM's PERFECT FINISH PLEASE READ CAREFULLY

CONGRATULATIONS: You have selected the most durable refinishing system available today. The **Perfect Finish** has been used in over 4 million successful applications worldwide, and by following the guidelines listed below, you will be assured many years of trouble-free service.

PLEASE DO NOT USE THIS SURFACE FOR 24 HOURS

Although the refinished surface can be put back into full use after 24 hours, the surface will actually require 30 days to completely cure.

PLEASE OBSERVE THE FOLLOWING DURING THIS PERIOD:

1. Clean the finish regularly with a mild liquid cleaner and a soft sponge (this is called surface conditioning).

PLEASE NOTE: All newly refinished surfaces will have some surface dust which will have settled onto the new surface. **Do not be alarmed, this is normal:** because this surface is still within its long term cure period, normal use and regular cleaning will remove all minor surface dust marks. **Do not** pick at these dust marks. **If these dust marks have not gone after the 30 day cure period please call our office to arrange a home visit to correct it.**

2. **Do Not** lay soap bottles or anything heavy or with feet onto the surface during the 30 day cure period.

3. Make sure that the faucets are dry and not dripping at all times, even after the cure period. During the cure period towel dry the refinished surface after each use.

AFTER THE 24 HOUR DRYING PERIOD

Pro TubSM highly recommends that after the 30 day curing period, the owner or user apply **KitSM Scratch OutSM** (Yellow bottle). It can be found in most auto supply stores and is excellent for resurfaced fixtures. The twice annual application of the product will significantly improve the durability and look of the finish.

No warranty on caulking, grout lines, or Soap Dishes

LONG TERM CARE

1. **Do Not** use any abrasive cleaners on or near the refinished surface, such as **AjaxSM** or **CometSM**. Your new, glossy finish is easily cleaned, and should be cleaned regularly. In general, **any cleaner approved for use on Acrylic surfaces** is okay to use. For hard to remove stains **Pro TubSM recommends Soft ScrubSM with bleach**. Apply the **Soft ScrubSM** to a damp sponge and clean the surface thoroughly, then rinse, and dry with a soft terry towel.

2. **Do Not** use any abrasive scrubbing pads, such as **ScotchbriteSM**, or any similar type of scrubbing pads, as this will scratch the new finish, and **Void** the warranty.

3. **Do Not** drop sharp or heavy objects onto the finish, which may cause it to chip (**Not covered under the warranty**). Contact **Pro TubSM** immediately, you may request a **Touch up bottle**. Failure to contact **Pro TubSM** in a timely manner can result in further damage and will **void** the warranty. **A minimum charge for a house call by Pro TubSM to repair such damage will apply.**

4. **Faucets** must be properly maintained by the owner and or user, to protect the new surface. Leaky faucets will erode the new finish, causing it to crack and wear out prematurely, and **void** the warranty.

5. Destruction of the finish may occur through improper use of acid bearing compounds, such as drain openers, or tile grout cleaners. All chemicals must be kept away from the finish. These chemicals include, but are not limited to, **Tile-xSM**, **DrainOSM**, **cosmetics**, **hair dye**, and **perfumes**, which may stain or otherwise mar the finish. Also certain foods/beverages which contain colorants, plastic bags, will also discolor the finish. Introduction of any of the chemicals/products onto the finish will **void** the warranty.

6. **DO NOT use a Rubber Mat.** Most rubber mats will produce a reaction with the new surface when subjected to hot water. **Use of a Rubber mat will Void the warranty.** **Pro TubSM offers Anti Slip protection.**

Remember, if you treat your new surface with respect, clean it regularly, and follow the above guidelines, your fixture will stay shiny and bright, and give you many years of trouble free-service.